

Transportation • Communications • International Union

Los Angeles Metropolitan Transportation Authority
Health & Welfare Trust Fund

Administered By: Benefit Programs Administration
Telephone • (562) 463-5090 • (800) 427-5342
www.tcu-mtawelfare.org

December 2018

To: Eligible Participants Enrolled in the Transportation Communications International Union
– Los Angeles Metropolitan Transportation Authority Health & Welfare Fund

From: The Board of Trustees

Re: Improvement to Fee for Service Hearing Aid Plan &
New Hearing Aid Network Provider - EPIC (Ear Professional International Corporation),
Effective March 1, 2019

Dear Eligible Participant,

This notice is to advise you of a benefit improvement to the Fund's Fee for Service Hearing Aid Plan and the addition of a New Hearing Aid Network Provider, EPIC (Ear Professional International Corporation), effective March 1, 2019.

Fee-For-Service Hearing Aid Plan – Increase to Benefit Maximum

The Fee-For-Service Hearing Aid Plan's current benefit maximum of \$500 per hearing aid device is being increased to \$1,000 per device, with no change to other benefit limits. Thus, effective March 1, 2019, the Fund will pay for one hearing aid per ear every five years up to a maximum of \$1,000 per device. The five-year period begins on the date on which the patient last incurred expenses for the benefit.

In addition, a cost-savings hearing plan network provided by EPIC (Ear Professionals International Corporation) has been approved by the Board of Trustees. Participants and dependents will have access to brand-name hearing aids and related technology at published fixed fee pricing (savings of 20-65% off MSRP). If you use EPIC to obtain your hearing aid(s), you will receive an annual hearing exam at no charge, and a one-year supply of batteries on all Entry through Advanced level hearing aids purchased (per device), or a five-year supply of batteries on all premium devices purchased (per device). You will also receive a 3-year warranty on purchased hearing aids that covers repairs at no cost and replacement due to damage or loss at a cost of \$400.

To use the EPIC hearing plan, contact the EPIC Call Center, toll free at 866-956-5400 from 6:00am to 6:00pm PST (M-F) for more information and to make an appointment with a hearing counselor. You will need to identify yourself as a member of the Transportation Communications International Union – Los Angeles Metropolitan Transportation Authority Health & Welfare Fund

The process to file hearing aid claims does not change and is as follows:

1. Obtain a claim form from the Administrative Office.

2. File one form for each claim.
3. Complete Part I of the form, otherwise payment of your claim may be delayed.
4. Have your Physician/Hearing Aid provider complete Part II of the form, attach itemized bills and forward to the Administrative Office at:

Transportation Communications International Union - Los Angeles County Metropolitan
Transportation Authority Health and Welfare Trust
1200 Wilshire Boulevard, Fifth Floor
Los Angeles, CA 90017

Questions regarding this change can be directed to the Administrative Office at (800) 427-5342, or (562) 463-5090.